

Contact Information

QI Contact Information

Information Needed	Role	Name	Email	Phone number
Program Information	Program Manager	Diane Walkerdine	dwalker3@hfhs.org	313-407-6195
	Program Coordinator	Alescia Toatley	atoatle1@hfhs.org	313-407-8037
	Grant Specialist	Lisa Miller	lmille32@hfhs.org	313-693-4180
Clinical Questions	Program Director	Steven Fried, MD	sfried1@hfhs.org	
	Associate Program Director	Marjan Moghadam, DO	mmoghad1@hfhs.org	
	Associate Program Director	Linda Holland, DC	lhollan4@hfhs.org	
Data & Reporting	Sr. Data Analyst	Keith Walworth, BSCS	kwalwor1@hfhs.org	313-269-5766
	Data Analyst	Mary Roberts, BSME	mrober21@hfhs.org	
PatientIQ Platform	Customer Success Manager	Ali Planells	alexis.planells@patientiq.io	
	Customer Success Analyst	Nicole Porter, RN, BSN	nicole.porter@patientiq.io	
Auditing & Data Entry	CQI Quality Improvement Lead	Samantha Foreman, MSW	sforema3@hfhs.org	313-5974788
	Performance Measurement Analyst	Kyra Thomas	Kthomas5@hfhs.org	
General Questions			mibac@hfhs.org	313-407-6195

Other Options for Assistance

Action	Specifics	Response / meeting time	Link	
Register a help ticket	Online Ticketing System	Response within 1 business day	support@mibaccqi.zohodesk.com	
Schedule a meeting	Diane Walkerdine		https://calendly.com/diane_mibac	
	Alescia Toatley		https://calendly.com/mibac-alesciatoatley	
	Diane and Alescia	15 minutes		https://calendly.com/d/dsg-9hb-3zs/diane-and-alescia-15-minutes
		30 minutes		https://calendly.com/d/dnk-nhr-58c/diane-and-alescia-30-minutes
60 minutes			https://calendly.com/d/dnk-nhr-58c/diane-and-alescia-30-minutes	